# Your NamePhone: (XXX) XXX-XXX | Email: XXXXXXX@gmail.com | LinkedIn: [Insert LinkedIn URL]

## SUMMARY

Results-driven Product Management Professional with 6+ years of experience in technology and insurance industries. Proven expertise in leading cross-functional teams, delivering strategic product roadmaps, and driving measurable growth. Demonstrates a strong ability to align business goals with user needs, creating impactful solutions that improve engagement and deliver cost efficiencies. Skilled in agile methodologies, stakeholder collaboration, and data-driven decision-making.

## CORE COMPETENCIES

* Product Roadmap Development
* Agile & Scrum Methodologies (Certified Scrum Product Owner)
* Stakeholder Management
* UX/UI Optimization
* Data-Driven Decision-Making
* Team Leadership & Collaboration
* Strategic Product Vision
* Mobile & Web Application Management
* Tools: Tableau, Jira, Adobe Analytics, React Native, Angular

## PROFESSIONAL EXPERIENCE

**Product Management Advisor**
Company Name | Bloomfield, CT
March 2020 – Present

* Directed cross-functional teams to identify growth opportunities using Tableau, Jira, and Adobe Analytics, enhancing team efficiency and reducing project timelines by 20%.
* Owned end-to-end product lifecycle for compliance-driven features funded with ~$1M+ annually, ensuring regulatory alignment and on-time delivery.
* Designed a universal onboarding process for 20+ million members, achieving $500K in annual cost savings and increasing ancillary product adoption by 10%.
* Launched a targeted messaging platform for myCigna, driving a 15% YoY increase in user engagement.
* Partnered with stakeholders to define strategic product roadmaps and align initiatives with organizational goals.

**Product Owner**Company Name | Windsor, CT
October 2017 – March 2020

* Led sprint planning and execution, reducing development carryover by 15% and ensuring timely feature delivery.
* Delivered three high-impact annual features, increasing client engagement with core systems by 20%.
* Conducted user research to refine UX/UI designs, reducing task completion times by 30% and enhancing customer satisfaction metrics.
* Executed strategic initiatives aligned with the corporate roadmap, ensuring all features supported long-term objectives.

**Systems Analyst Programmer**
Company Name | New Britain, CT
January 2017 – October 2017

* Integrated compliance software for AML, scanning 3M+ customer records daily and achieving 100% compliance with OFAC regulations.
* Supported system upgrades and troubleshooting for 10+ applications, maintaining 99.9% uptime.
* Developed technical documentation for audits, ensuring adherence to government standards.
* Resolved production defects within 30 days, eliminating critical vulnerabilities and minimizing operational risks.

**Account Manager**
Company Name | Windsor, CT
June 2014 – January 2017

* Managed software implementations for 100+ clients, reducing onboarding times by 20%.
* Created client-specific implementation plans and training materials within 7 days of contract receipt.
* Conducted tailored eight-week training sessions, achieving an 80% customer retention rate.
* Collaborated with internal teams to ensure successful project milestone delivery.

## EDUCATION

**M.B.A. Business Analytics** (Expected Spring 2024)
Central Connecticut State University

**B.S. Management Information Systems**
Central Connecticut State University | Spring 2017

## CERTIFICATIONS

Certified Scrum Product Owner (CSPO)

## KEY ACHIEVEMENTS

* Drove user engagement for 8M+ annual active users by enhancing mobile and web app experiences at Cigna.
* Developed systems ensuring compliance with BSA/AML standards, preventing fraud and safeguarding assets.
* Recognized for leadership excellence with significant contributions to cross-departmental collaboration and innovation.
* Member, Beta Gamma Sigma International Business Honor Society (Top 20% of MBA Program)